



November 16, 2018

Re: Important Safety Recall – NOVEMBER 2018 Walther PPS M2 Pistols

Walther Arms, Inc. has recently discovered a potential safety issue with certain PPS M2 pistols shipped before August 1, 2017. Walther is voluntarily initiating a recall to protect the safety of its customers because under certain conditions it is possible that some of these pistols may fire when dropped. The only PPS M2 pistols affected by this recall are those in the following serial number ranges:

AN3020 - AN9999	AR0000 - AR9999
AS0000 - AS9999	AO0000 - AO9999
AT0000 - AT9999	AP0000 - AP9999
AU0000 - AU7502	AQ0000 - AQ9999

If you own a PPS M2 between any of the above serial number ranges, please do not load or fire your Walther PPS M2 pistol and contact us immediately to arrange to have your pistol upgraded free of charge, using the following steps.

Step 1 – Contact us at www.waltherarms.com/recall/ and complete the online form. Alternatively, you can contact us by email at ppsrecall@WaltherArms.com, by phone at **1-866-503-3389** (Monday through Friday, from 8:00 am to 5:00 pm Central time), or by mail at **Walther Arms, Inc., 7700 Chad Colley Boulevard, Fort Smith, AR 72916**. Please make sure to include the serial number of your PPS M2 pistol, which is located on the right side of the pistol.

Step 2 – After you contact us and we confirm that your pistol is subject to this recall, we will email or mail you a prepaid overnight shipping label with instructions so that you can return your unloaded pistol to us, free of charge. If you completed the online form at www.waltherarms.com/recall/, you can print the prepaid overnight shipping label with instructions directly from the website.

Step 3 – We will upgrade your PPS M2 pistol and return it to you overnight free of charge. We will make every effort to complete the upgrade of your pistol and return it to you as soon as possible.

We appreciate your assistance and apologize for any inconvenience this may cause you. Thank you for your patience and cooperation.

PPS M2 pistols that have been upgraded will have a dot milled into the back side of the magazine opening as shown below:

